

## What is the TaxiCard Program?

The TaxiCard program provides a monthly subsidy for taxicab transportation to eligible individuals. Each month that a payment is made, money is added to the TaxiCard to help pay for taxicab rides. The program is funded by the Maryland Department of Transportation and the Baltimore City Health Department Aging & CARE Services.

Registration is required. All individuals must meet eligibility requirements.


TaxiCard can be used with participating taxicab companies for fare payment 24 hours per day, 7 days per week.



Baltimore City Health Department  
Aging & CARE Services

### Participating Taxi Companies

A.A. County Cab Connection/  
A.A. Independent: 410-766-1000


Arrow Cab/Independent: 443-575-4411 or 410-233-8294 

County Cab/Bell's: 443-575-4110 or 410-233-5430

Diamond Cab: 410-233-6000 or 410-947-3333

Jimmy's Cab: 410-296-7200

Valley Cab: 410-486-4000

Yellow-Checker Cab: 410-685-1212 

410-396-CARE (2273)  
[www.baltimorehealth.org](http://www.baltimorehealth.org)

Customer Service Hours  
Monday-Friday  
8:00 am - 5:00 pm  
410-664-1123  
[www.caretaxicard.com](http://www.caretaxicard.com)



**MARYLAND ACCESS POINT**  
YOUR LINK TO HEALTH & SUPPORT SERVICES  
[www.marylandaccesspoint.info](http://www.marylandaccesspoint.info)



Baltimore City  
Health Department  
Aging & CARE  
Services

# TaxiCard<sup>®</sup> Program

TaxiCard Program  
c/o Creative Software Solutions  
6300 Blair Hill Lane, Suite 301  
Baltimore, MD 21209

## Who is Eligible?

Baltimore City residents aged 60 or older are eligible. Baltimore City residents with disability under the age of 60 are also eligible with a completed medical form.

## How Do I Register?

Call 410-664-1123 for an application or visit our website [www.caretaxicard.com](http://www.caretaxicard.com)

## What is the Cost?

Participant cost is based upon income. Low (L) income is \$1,215.00 and under per month. Moderate (M) income is over \$1,215.00 per month.

Payment Code L			
Your Monthly Payment	+	CARE TaxiCard Subsidy	= Total money added to your CARE TaxiCard
\$6.00		\$42	\$48
Payment Code M			
Your Monthly Payment	+	CARE TaxiCard Subsidy	= Total money added to your CARE TaxiCard
\$12.00		\$24	\$36

Subsidy amounts are subject to change.  
\*The subsidy amount may be reduced in the future.

## How Does the Program Work?

- You will receive notification by mail when your application has been approved.
- Each time you make a payment, your card will be credited with both your payment and the CARE Service subsidy. Payments are accepted once each month.
- The card may be used to pay for the entire fare or a portion of the fare, depending upon the available balance on the card. If the TaxiCard does not have sufficient funds, you must pay the difference.
- The TaxiCard must be presented to the cab driver for processing fares.
- The driver must always provide a completed receipt; the client must sign the receipt and keep a copy.
- Payments for the TaxiCard can be made by check, money order or credit card on the [caretaxicard.com](http://www.caretaxicard.com) website.
- The card may be used only by the registered person. It is not transferable. Change of participant's address or telephone number must be reported.
- You may participate in the program as long as your registration is current.

## TaxiCard Tips

- Notify the taxi company if you are using a wheelchair.
- You may call 410-664-1123 or present the TaxiCard to the driver to make sure you will have enough money to pay the fare.
- The fare and tip (if desired) may both be paid using the TaxiCard.
- Always get a completed receipt and keep it in a safe place.
- It is not mandatory to tip the driver, but it is appreciated.
- If the cab does not have processing equipment, the driver should call dispatch for assistance.
- If you encounter a problem and want to file a complaint, please be sure you know the cab company and the number of the cab. Call Customer Service at 410-664-1123 as soon as possible to file a complaint.
- If you believe you have been charged too much for the distance traveled, call the cab company or Customer Service at 410-664-1123.
- TaxiCard card balance cannot exceed \$300.00

**Questions about program registration and use, contact Customer Service at 410-664-1123.**